



# L3HARRIS™

## LIMITED FIVE YEAR WARRANTY L3HARRIS TECHNOLOGIES (COMMUNICATION SYSTEMS)

FROM L3HARRIS TECHNOLOGIES TO YOU - This warranty is extended to the original buyer and applies to all L3Harris Technologies equipment purchased and employed for the service normally intended, except those products specifically excluded.

NOTE: Terms and conditions of the standard warranty may be superseded by the terms and conditions of your contract.

WHAT WE WILL DO - If your L3Harris Technologies equipment purchased from us fails in normal use because of a defect in workmanship or materials within five years from the date of shipment, we will repair or replace (at our option) the equipment or part with new, reconditioned, or remanufactured equipment or parts without charge to you, at our authorized repair center or factory.

WHAT YOU MUST DO - You must notify us promptly of a defect within five years from date of shipment. Assuming that L3Harris Technologies concurs that the complaint is valid, and is unable to correct the problem without having the equipment shipped to L3Harris Technologies:

- Customers with equipment purchased for use outside the United States must obtain a Return Material Authorization (RMA) Number for the return of the defective equipment or part to our factory in Rochester, NY, U.S.A., for repair or replacement. You must prepay all transportation, insurance, duty and customs charges. We will pay for return to you of the repaired/ replaced equipment or part, C.I.F. destination; you must pay any duty, taxes or customs charges.
- Customers with equipment purchased for use in the United States must obtain an RMA number, properly pack, insure, prepay the shipping charges and ship the defective equipment or part to our factory or to the Authorized Warranty Repair Center indicated by us.
  - ◆ RMA may be obtained using our Premier Website <https://tcpremier.l3harris.com>
  - ◆ Shipping instructions will be provided with the RMA confirmation.
  - ◆ L3Harris Technologies Product Service: Phone (585) 242-3561, Toll-free (866) 264-8040, Fax: 585-242-4483

L3Harris Technologies will repair or replace the defective equipment or part and pay for its return to you, provided the repair or replacement is due to a cause covered by this warranty.

WHAT IS NOT COVERED - We regret that we cannot be responsible for:

- Defects or failures caused by buyer or user abuse or misuse.
  - ◆ Units that have been misused, neglected, or damaged by accident.
- Defects or failures caused by unauthorized attempts to repair or alter the equipment in any way by persons other than L3Harris Technologies.
  - ◆ Includes units that have been disassembled
- Damage caused by leaking batteries
- Consequential damages incurred by a buyer or user from any cause whatsoever, including, but not limited to improper packaging, transportation, non-Harris repair or service costs, downtime costs, costs for substituting equipment or loss of anticipated profits or revenue.
- The performance of the equipment when used in combination with equipment not purchased from Harris.
- L3HARRIS MAKES NO OTHER WARRANTIES BEYOND THE EXPRESS WARRANTY AS CONTAINED HEREIN. ALL EXPRESS OR IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR MERCHANTABILITY ARE EXCLUDED.

SERVICE WARRANTY - Any repair service performed by L3Harris Technologies under this limited warranty is warranted to be free from defects in material or workmanship for sixty days from date of repair. All terms and exclusions of this limited warranty apply to the service warranty.

IMPORTANT - Customers who purchased equipment must obtain an RMA before shipping the defective equipment to us. Failure to obtain an RMA before shipment may result in a delay in the repair/replacement and return of your equipment.

IF YOU HAVE ANY QUESTIONS - Concerning this warranty, please refer to L3Harris Technologies Terms & Conditions of Repair at [http://tcpremier.harris.com/pdf/general/10515-0003\\_tcm26-18726.pdf](http://tcpremier.harris.com/pdf/general/10515-0003_tcm26-18726.pdf)